

Navigating Supply Chain Disruption:

An Analysis of Overblue -

Challenges, Risks, and Opportunities







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Overblue: Revolutionizing Last-Mile Delivery

- Overblue is a company that provides B2B transportation services in the last-mile delivery sector
- ☐ It connects retailers with independent carriers operating small trucks performing home deliveries
- ☐ The company specializes in the transportation of food products

Core Services & Value Proposition

For Carriers

- ☐ Steady business opportunities
- Secure payments
- ☐ Route optimization reducing fuel & travel time
- ☐ Increased profitability and enhanced efficiency

For Retailers

- ☐ Reliable delivery partners via their digital platform
- ☐ Flexible, pay-per-delivery models.
- ☐ Access to certified drivers for quick, safe food delivery





Key Milestones







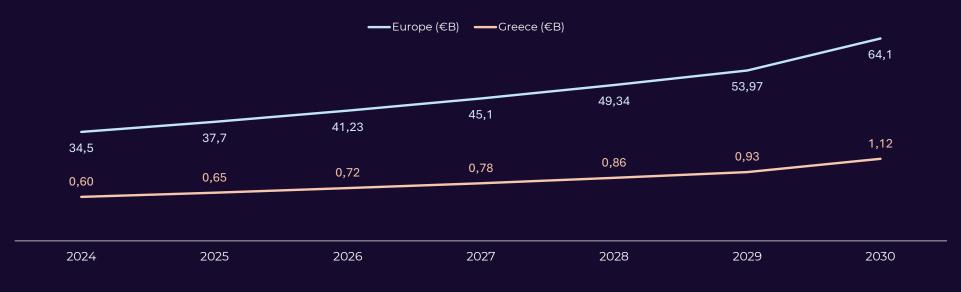
Market Overview







Last-Mile Delivery Evolution & Market Dynamics



- □ Pandemic Effect (2020): Sparked rapid digital logistics adoption for essentials
- ☐ Annual Growth: Steady CAGR of 9.3% (Europe) and 9.4% (Greece)
- ☐ Industry Trend: Increasing demand for faster, tech-enabled urban deliveries
- ☐ Strategic part of the modern supply chain
- ☐ High consumer and business reliance on fast delivery





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Competitive Landscape

Supermarket Chains Limited capacity and high operational costs. Potential clients for Overblue's flexible solutions.



Mymarket

eFood



Market leader with large fleet but limited for bulky/temperature-sensitive items. Faces partner satisfaction issues.

Wolt

Best user experience, but expensive and suited for small parcels. Requires long-term partnerships.







Emerging
Trends and
Challenges in
the Sector









Smart Lockers

24/7 parcel access reduces failed deliveries and costs

Automated Hubs

Consolidate goods for faster, more efficient fulfillment

Drone Delivery

Emerging technology with potential for reduced times and costs

Route Optimization

Al-powered software improves efficiency and reduces fuel consumption

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Strengths (USPs)



Focused Specialization

Exclusive dedication to last-mile delivery provides deep expertise



Agility & Adaptability

Flexible organization, rapidly adapts to specific client needs



Advanced Technology

Leverages AI for efficiency, driver-retailer matching, and transparency



Food Logistics Expertise

Niche expertise in temperature-sensitive food transport



Customer-First Approach

Prioritizes responsiveness and service quality for client satisfaction





Weaknesses



Limited scale compared to competitors



Overblue's smaller scale limits its ability to secure large contracts



Low brand recognition

Strong service offering, but limited recognition in public and B2B markets



Narrow customer base to date

Focusing on a small client segment limits growth without strategic expansion





Opportunities



High sectoral growth forecast

Last-mile delivery sector will nearly double, creating major growth opportunities



Service diversification beyond food

Positioned to expand into pharmaceuticals, retail &other time-sensitive deliveries



Geographical expansion into Balkans

Strong potential to expand, especially in the fragmented Balkan market



Development of owned delivery fleet

Owning fleet boosts control, brand visibility & reliability in high-demand areas



Creation of proprietary 4PL warehouse

Centralized operations, cut delivery times, and integrated logistics services





Threats



Intense competition from large-scale players
Incumbents' scale, clients, and brand make entry and differentiation tough



Access to financial resources

Rapid growth needs capital for tech, fleet, and marketing; hard to secure quickly



Risk of stagnation

Risk of falling behind in a fast-evolving market without ongoing innovation





Disruption







Strategic Response During COVID-19





Immediate Market Response

Rapidly connected retailers with available independent drivers



Enhanced Route
Optimization

Improved delivery efficiency with Al-based tools



Flexible Pricing Model

Offered attractive pay-as-you-go, contract-free structure













Strategic Growth Opportunities

Expand beyond Athens

Target major Greek cities (Thessaloniki, Patras, Heraklion) to capture underserved markets



Offer return pickups to increase delivery volume and add customer value

Partner with supermarkets

Become a long-term logistics provider, avoiding the need for in-house fleets

Integrate with e-shops

Embed delivery options at checkout to boost visibility and conversions

Launch loyalty programs

Incentivize repeat use and strengthen brand loyalty

Boost brand awareness

Use targeted campaigns to increase recognition among retailers and consumers

Innovate with refrigerated lockers

Introduce smart lockers for perishables, filling a market gap in cold-chain logistics



















The next Chapter







Strategic Roadmap

Geographic Expansion

Extend footprint in Greece and selected Balkan countries

Proprietary Vehicle Fleet

Invest in own fleet for consistency and quality control

Brand Building & Partnerships

Enhance visibility through campaigns and e-commerce integration

4PL Fulfillment Warehouse

Explore creating an advanced hub for faster, consolidated deliveries













Path to Execution: Organic Growth or M&A?

Organic Growth

- ✓Controlled expansion at own pace
- √Targeted acquisitions add complementary capabilities
- ✓ Maintains company culture and independence
- XSlower scaling and market penetration
- Limited capital and resources
- Risk of missed timing in fastgrowing market

VS.

Strategic M&A

- ✓Immediate access to capital and infrastructure
- ✓Leverages partner's expertise and network
- √ Faster regional or European scale
- XPotential loss of control and autonomy
- XIntegration challenges with larger partner
- XPossible cultural clashes and strategic misalignment















Athens University of **Economics and Business Executive MBA**

> 1000 McHairv points

In every order

In a move that shocked the supply chain world and delighted dessert lovers, **Overblue** has signed an exclusive, top-secret, definitely-not-legally-binding agreement with McDonald's.

Overblue x McDonald's: The Coolest Collaboration of the Year!

Deliver the most iconic and questionably genius McFlurry flavors ever created by an **Executive MBA team**





Macarons Madness très chic, très cold



Tiramisu Overdrive Espresso yourself



Dubai Deluxe Gold-standard indulgence



Greek Bougatsa your yiayia judging your life choices



Hola Kola **Zero Erosion**



АПЕ 100% ανανεώσιμο 0% τύψεις

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Project Team



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Thank you!

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