



Navigating Supply Chain Disruption: An Analysis of “Apple Inc.” Challenges, Risks, and Opportunities

Ex MBA AUEB

**Production Management
Professor: Dr. Dimitrios Zisis**

Team

**Arvanitis Nikos, Gourdomichalis Konstantinos, Kormis
Petros, Moschos Nikos, Theodoridis Charalampos**

What is our topic?

We are going to discuss how Apple Inc. navigated through disruptions on its operations in the last few years.

The disruptions were caused by external events, "Covid-19" and "Export Controls on Advanced Computing & Semiconductor Manufacturing" as well as the "Tariff Trade War".



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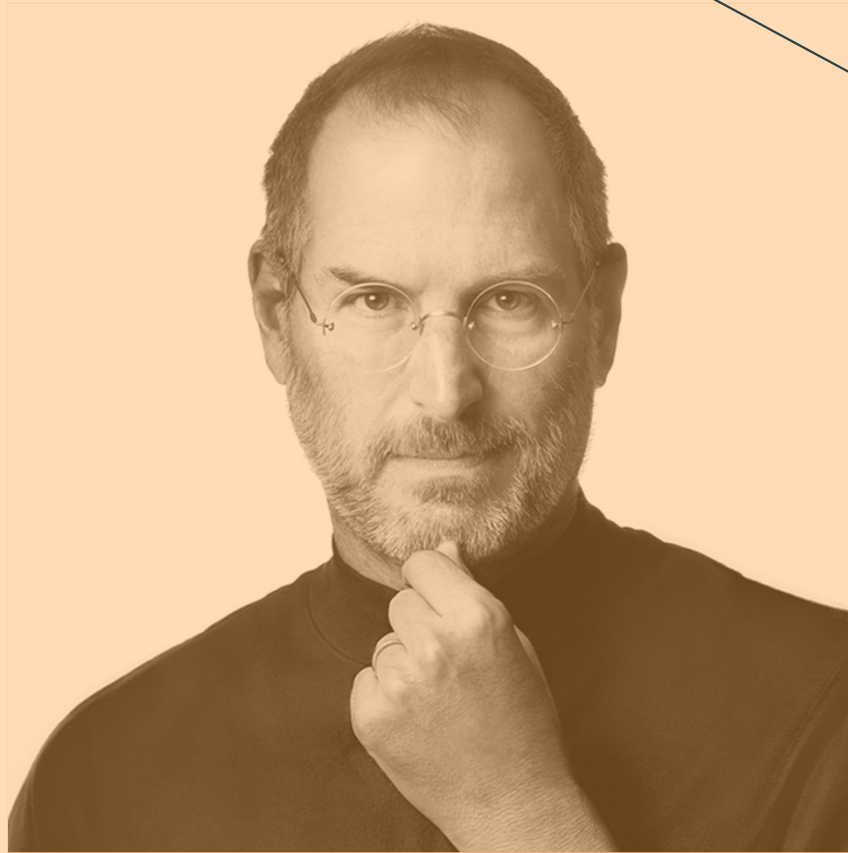
Exports Control & Tariff Trade War – Impact on Apple

Global Disruption from export control and tariff trade war - Impact on Apple, challenges, risks & Apple's Strategic Response & Opportunities

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“Stay hungry. Stay foolish.”

Steve Jobs



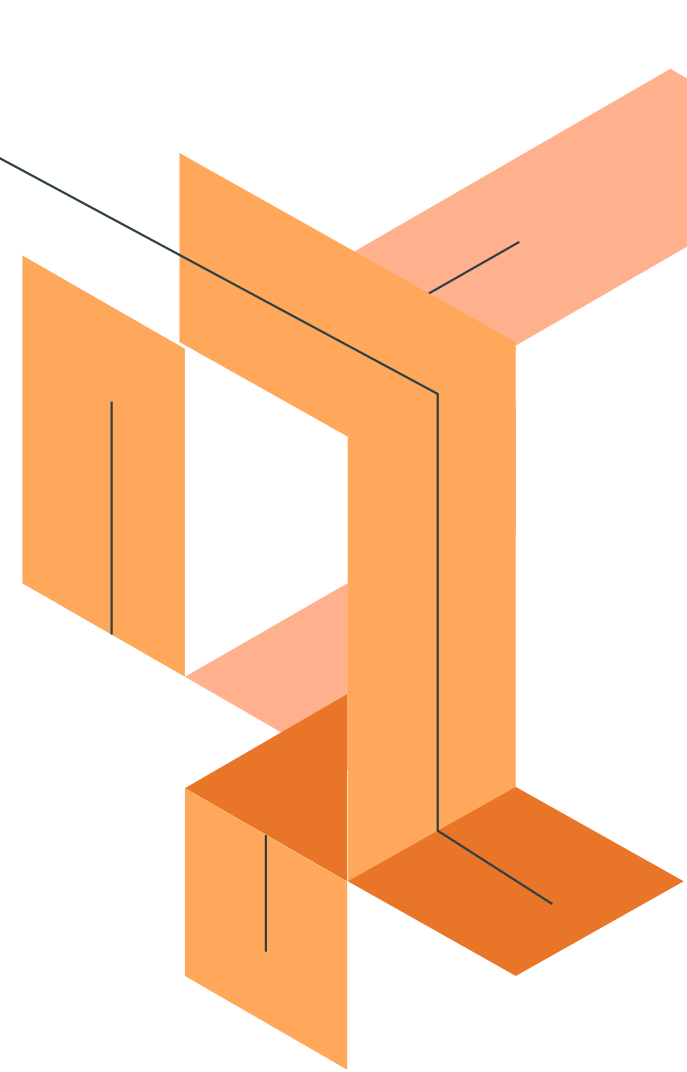
01

Apple Inc

Company Presentation

Company History & Overview

Founded in 1976 by Steve Jobs, Steve Wozniak, and Ronald Wayne, Apple Inc. is a U.S.-based technology company headquartered in Cupertino, California. It designs, manufactures, and markets consumer electronics, software, and digital services. Apple's iconic products include the iPhone, iPad, Mac, Apple Watch, and services like iCloud, Apple Music, and the App Store.



Scale & Global Presence

Apple operates in over 175 countries and is among the world's largest companies by market capitalization. Its business segments include hardware, software, and digital services, with a global customer base across the Americas, Europe, Greater China, and the Asia Pacific.

Business Segments

Products: iPhone (*~52% of total revenue*), iPad, Mac, Apple Watch, AirPods.

Services: App Store, iCloud, AppleCare, Apple Music, TV+, contributing *~20% of revenue*.

Geographies: Americas (40%), Europe (24%), Greater China (18%), Asia Pacific & Japan (18%).

Market Share (as of 2024)

Smartphone market

20% global share
#1 in premium segment

Tablets

Top 3 globally

Wearables

Dominant share
(~35%)

Services

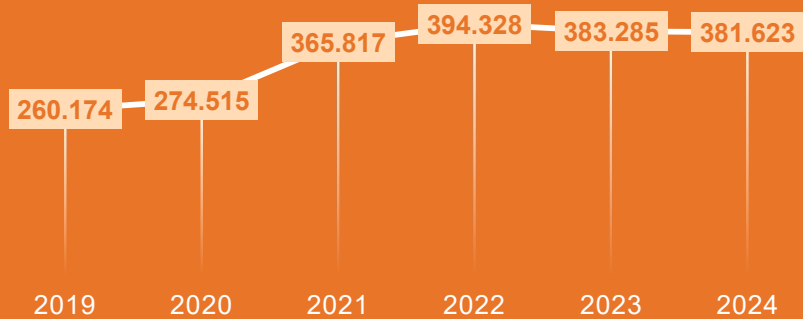
1B+ active devices drive
recurring revenue



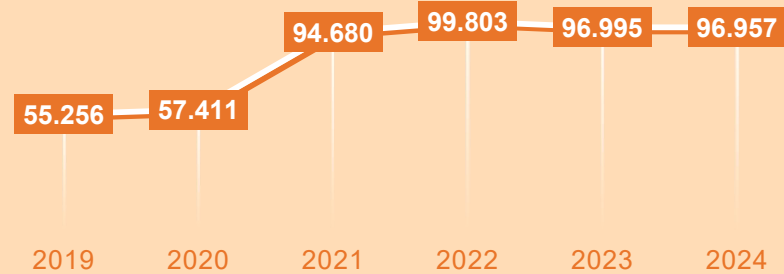
Financial Metrics

Apple's Financial Data (2019-2024) - Actual Data from 10-K Reports (Millions of USD)

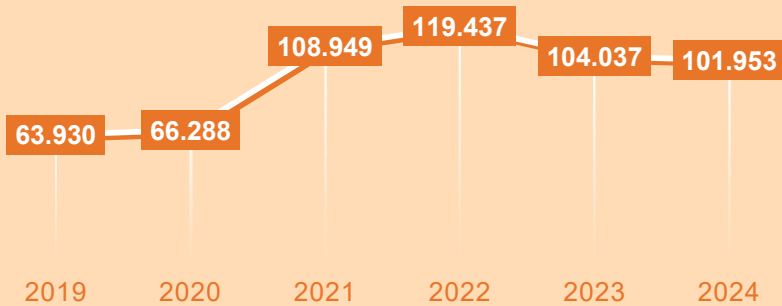
REVENUE



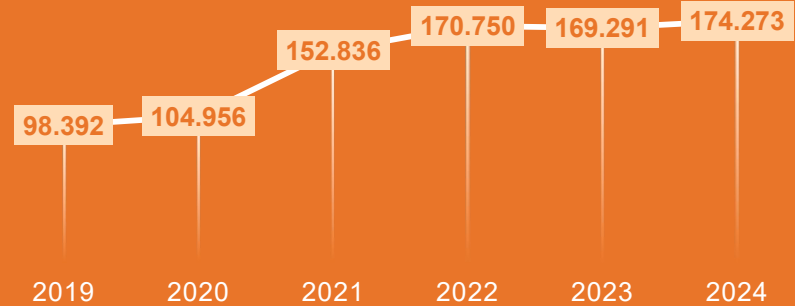
NET INCOME



OPERATING INCOME



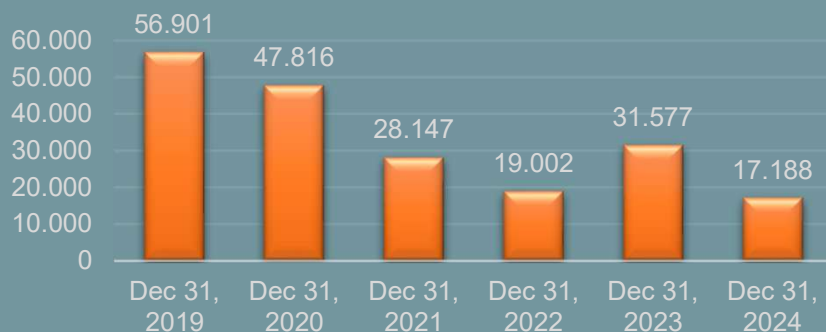
GROSS PROFIT



Financial Metrics

Apple's Financial Data (2019-2024) - Actual Data from 10-K Reports (Millions of USD)

NET WORKING CAPITAL



TOTAL DEBT



TOTAL EQUITY

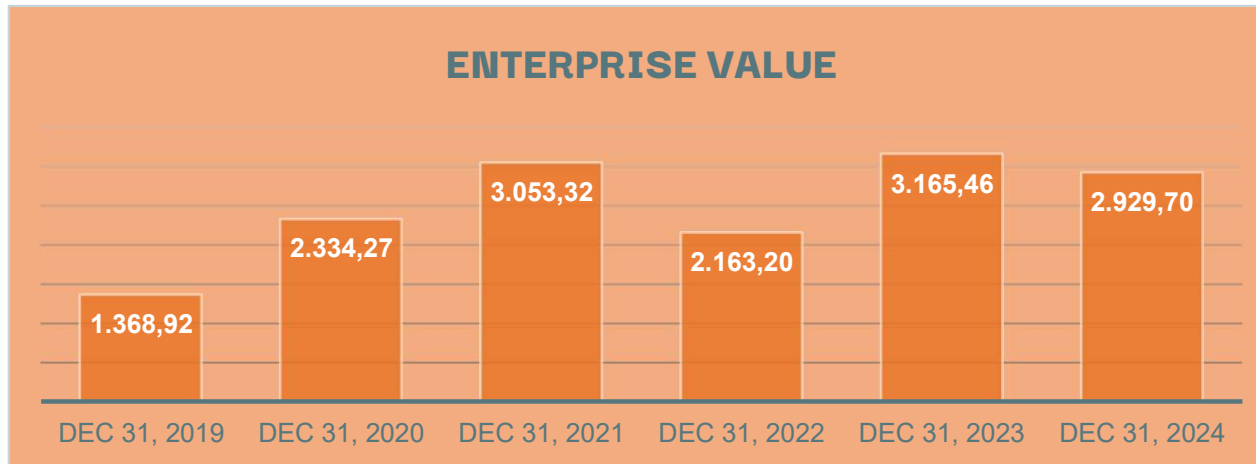


CURRENT ASSETS



Financial Metrics

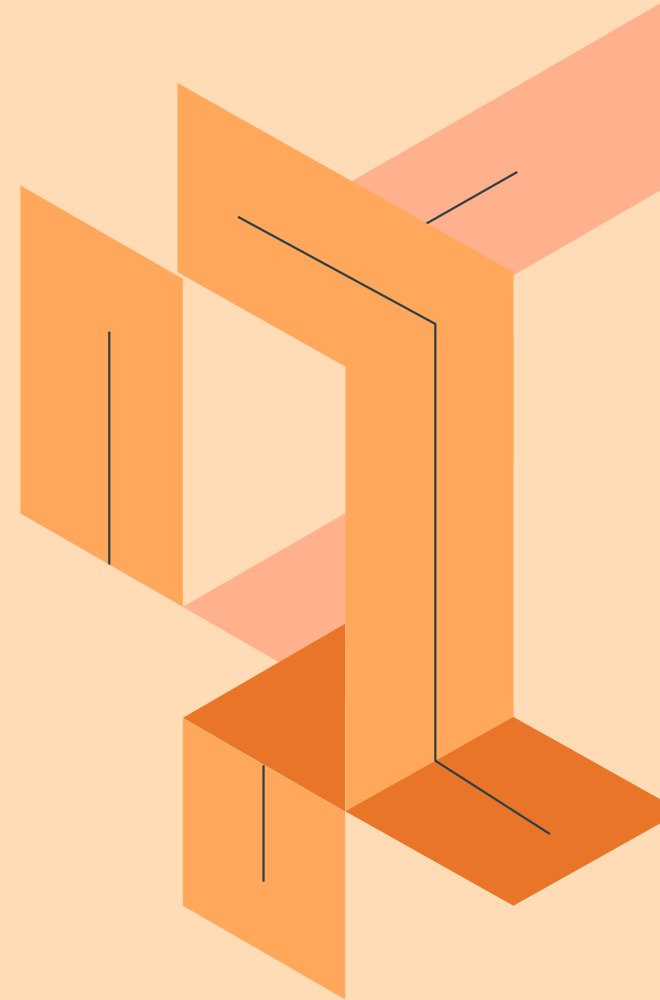
Apple's Financial Data (2019-2024) - Actual Data from 10-K Reports (Billions of USD)



02

Covid-19 & Apple Inc.

Global Disruption from Covid-19, Impact on Apple –
challenges, risks & Apple's Strategic Response



COVID-19 Pandemic – Global Disruption



Q1 2020

Outbreak in China – Lockdowns and factory shutdowns began



Q2–Q4 2020

Global lockdowns – E-commerce and remote work surged



2021

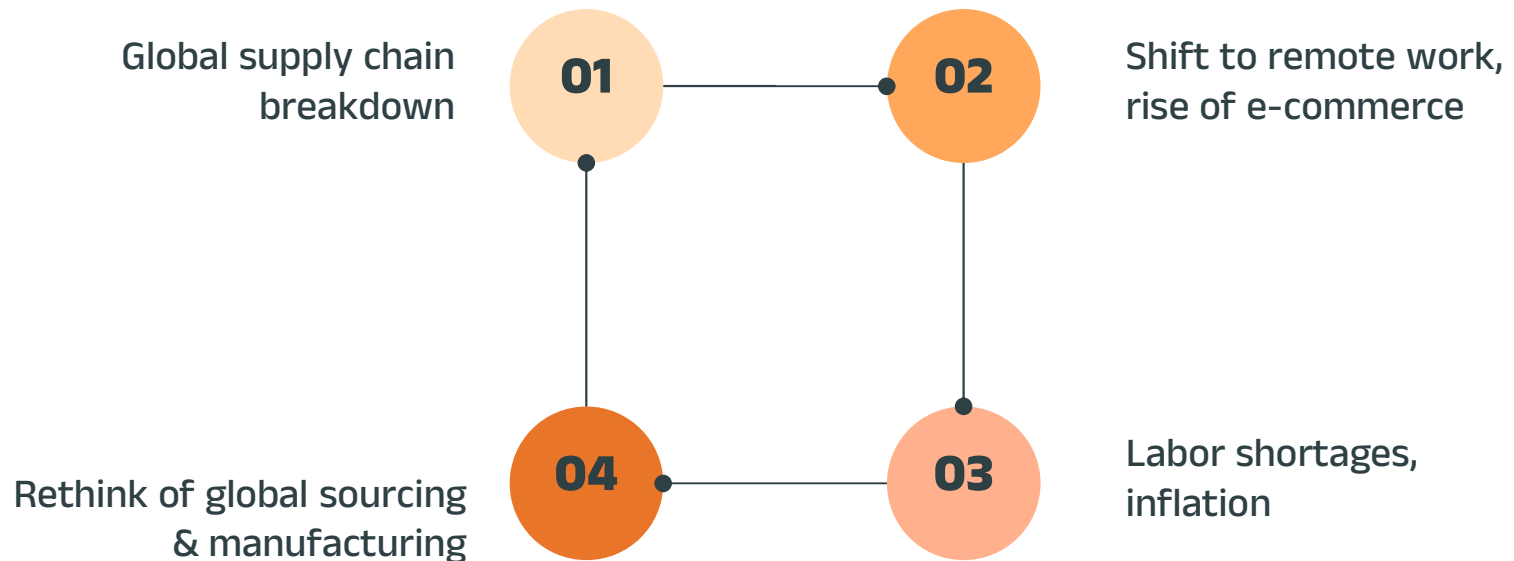
Supply chain fragility – semiconductor shortages, inflation, logistics chaos (bullwhip effect)



2022–2023

China's Zero-Covid policy – gradual global normalization

Summary of Global Impact





Impact on Apple - Challenges & Risks

Manufacturing Disruptions

Key factories in China (Foxconn, Zhengzhou) shut down

Logistics Chaos

Container shortages, freight costs surged

Component Shortages

Chips, batteries, sensors – all affected by semiconductor crisis

Demand Volatility

Spike in demand for Macs/iPads (remote work & school)
iPhone upgrades delayed in early pandemic phase

Retail Impact

Closure of Apple Stores worldwide
Forced shift to online sales & support



Apple's Strategic Response

Supplier Diversification

Expanded sourcing to India, Vietnam, etc.

Resilient Inventory

Used strong cash reserves to build stockpiles

Vertical Integration

Apple Silicon (in-house chip design)

Agile Manufacturing

Tightened coordination with Foxconn, Pegatron, TSMC





Apple's Strategic Response

Digital Shift

Services (iCloud, streaming, App Store) boomed


CapEx Optimization

Focused on R&D and automation

Results

Record revenues in 2021–2022

Apple proved resilient, agile, and innovative under pressure





03

U.S., E.U. & China Export Controls

Advanced Tech Exports & Tariff Trade Control

Historical prevention of sensitive technologies to potential adversaries

Longstanding Restrictions

Expansion of the export control policies

Biden 2022

Trump 2018

Escalation in export controls. Targeting semiconductors, artificial intelligence, and telecommunications equipment.

Trump 2025

Tariffs imposed on imported components and finished goods. Tariff trade war between US & China



U.S. Export Controls on China's Semiconductor Sector

The U.S. government under both Trump and Biden introduced export controls aimed at restricting China's access to advanced semiconductors and technologies

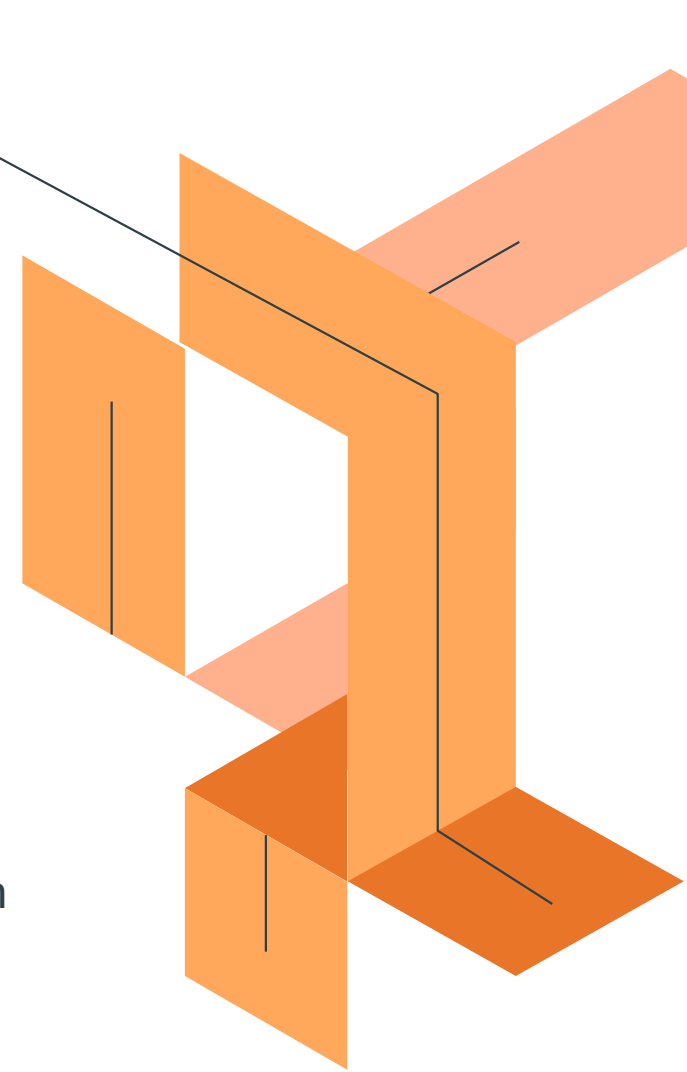
Key Measures

- ▶ Restrictions on exports of advanced AI chips and semiconductor technologies to China.
- ▶ In 2022, the U.S. Bureau of Industry and Security (BIS) issued rules limiting exports of high-performance chips, semiconductor manufacturing equipment, and design software.
- ▶ Limits imposed on U.S. persons supporting Chinese semiconductor development.
- ▶ Export licenses required for companies like ASML, Nvidia, AMD, and TSMC to supply advanced tools and chips to Chinese firms.



Strategic Objectives

- ▶ Curb China's access to advanced semiconductors (7nm and below), EUV lithography, and AI accelerators.
- ▶ Specifically target companies such as Huawei and SMIC to slow China's technological advancement in key areas.



Business Impact

- ▶ Disruption for firms relying on Chinese foundries or customers; many forced to adjust supply chains and client portfolios.
- ▶ Global semiconductor supply chains pressured to diversify away from China.
- ▶ Delays in manufacturing projects and joint R&D efforts.
- ▶ Heightened risk of Chinese retaliatory trade measures and reduced access to China's large semiconductor market.



EU Export Controls on Advanced Tech

In alignment with the U.S., the European Union introduced a series of export controls in 2023–2024 to safeguard strategic technologies and reduce dependency on geopolitical rivals.

Key Measures

- ▶ Coordinated via EU Dual-Use Regulation & Trade Policy Review
- ▶ Export restrictions on:
 - AI-enabling semiconductors
 - Advanced lithography machines (ASML)
 - Quantum computing components
- ▶ Screening outbound investments in sensitive tech
- ▶ Stronger cybersecurity & supply chain traceability rules



Strategic Goals



Strengthen technological sovereignty & autonomy



Cut reliance on China for critical inputs



Deepen ties with U.S., Japan, South Korea



Protect strategic technologies



Reduce dependence on geopolitical rivals

Business Impact

- ▶ More resources for compliance & licensing
- ▶ Slower cross-border R&D projects
- ▶ Supplier networks realigned to mitigate risk





As a countermeasure to U.S. and EU restrictions, China imposed its own export controls on critical materials and tech components vital to global semiconductor and electronics supply chains

Key Measures

- ▶ Export restrictions on gallium, germanium (used in chips), graphite materials essential for batteries and thermal management, and generally rare earths (2023).
- ▶ Restrictions on foreign chip use in government and state-linked sectors; national security reviews for outbound flows of strategic IP.
- ▶ Expanded Control List under the Export Control Law (effective Dec 2020).
- ▶ Targeted retaliatory actions against U.S. defense and semiconductor-related firms.



Policy Objectives



Assert bargaining power in global tech disputes.

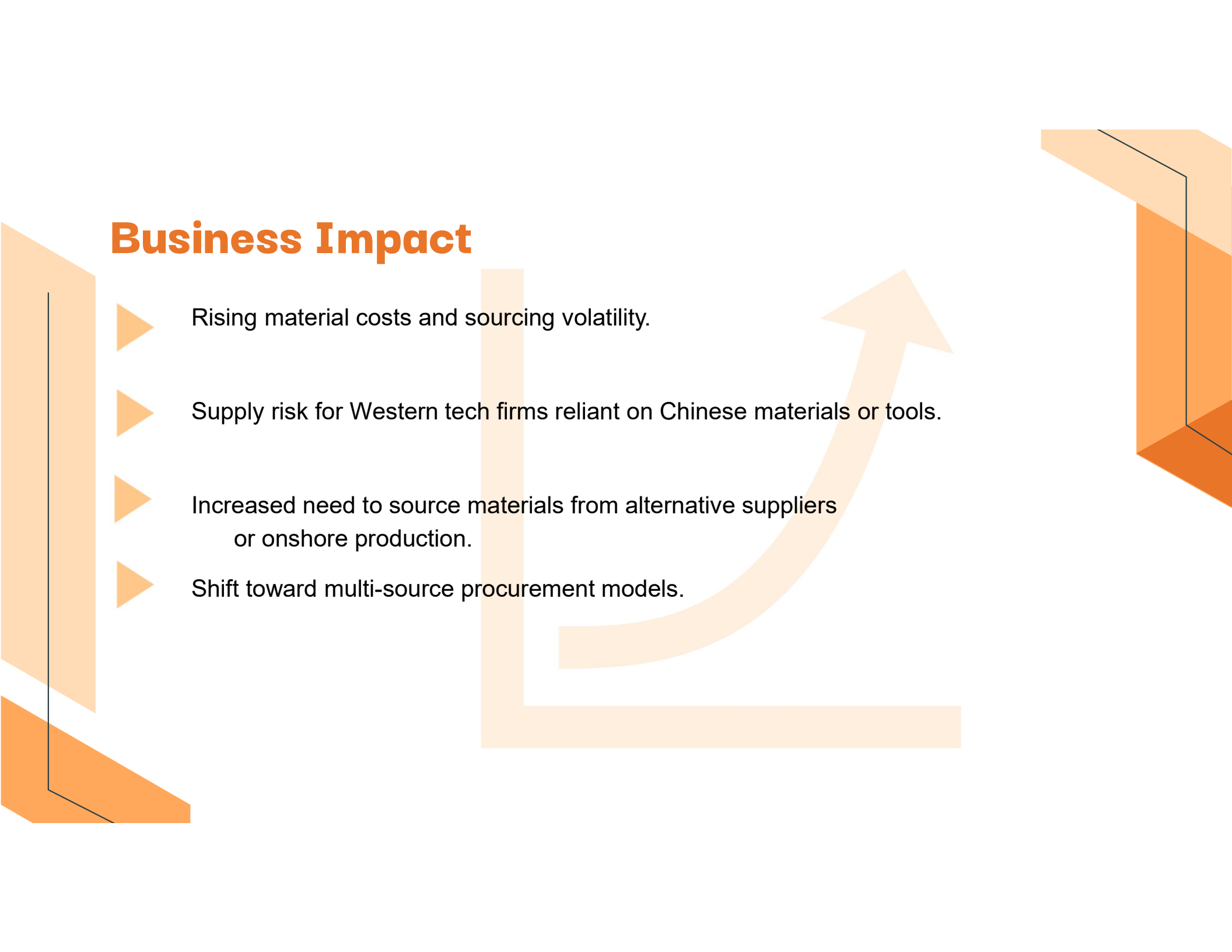


Protect domestic innovation and supply security.



Counteract what it perceives as “technological containment.”

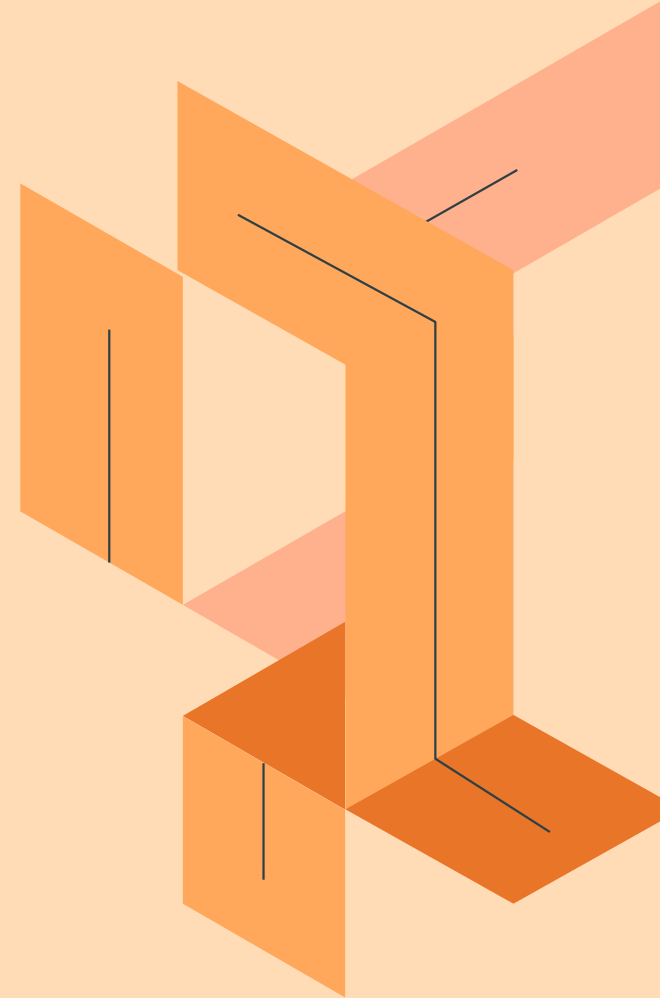
Business Impact

- ▶ Rising material costs and sourcing volatility.
 - ▶ Supply risk for Western tech firms reliant on Chinese materials or tools.
 - ▶ Increased need to source materials from alternative suppliers or onshore production.
 - ▶ Shift toward multi-source procurement models.
- 
- The slide features a clean, modern design with a white background. On the left, there are two overlapping orange geometric shapes: a vertical rectangle and a trapezoid. On the right, there is a 3D-style orange corner element. A large, light-orange arrow starts from the bottom left, curves upwards and to the right, and ends near the top right, pointing towards the 3D corner element. The text is centered in the upper half of the slide.

04

Exports Control & Tariff Trade war – Impact on Apple

Global Disruption from export control and tariff
trade war - Impact on Apple, challenges, risks &
Apple's Strategic Response & Opportunities



Geopolitical Considerations and Trumps Tariffs

Unpredictability

The geopolitical landscape and export control regulations are constantly evolving, creating uncertainty for Apple's long-term planning and investments in China.

US & EU

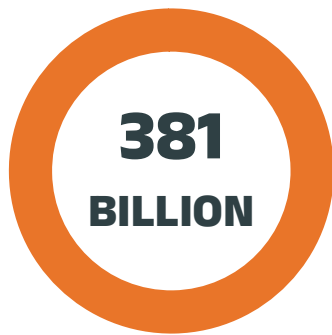


Uncertainty

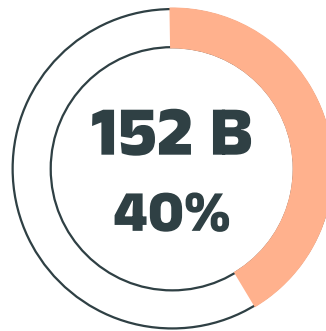
The trade war added uncertainty and complexity to Apple's business environment, requiring the company to be highly adaptable and strategic in its decision-making.

China

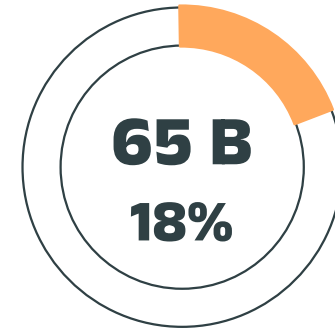
Trade Dependency



**Total Net Sales
(Revenue)**



**Sales In
Americas**



**Sales in
Greater China**

Apple's net sales in the Americas and Greater China for the fiscal year 2024, were approximately 40% & 18% of its total net sales. The "Americas" region includes the United States, Canada, Latin America, and other countries in the Americas, "Greater China" includes mainland China, Hong Kong, and Taiwan. Figures in billion \$.

Export Controls & Geopolitical Tensions

Challenges & Risks - Supply Chain Disruptions

Manufacturing & Assembly

Apple's China-based manufacturing of iPhones, iPads, and Macs faced disruptions due to export controls restricting advanced equipment, software, and components. This caused delays, reduced output, and increased costs as Apple sought alternative sources or process modifications.

Component Sourcing

Export controls limited access to advanced components from outside China, forcing Apple to redesign products, use less advanced components, or pursue lengthy and costly alternative suppliers.



Export Controls & Geopolitical Tensions

Challenges - Product Performance & Innovation

Restricted Features

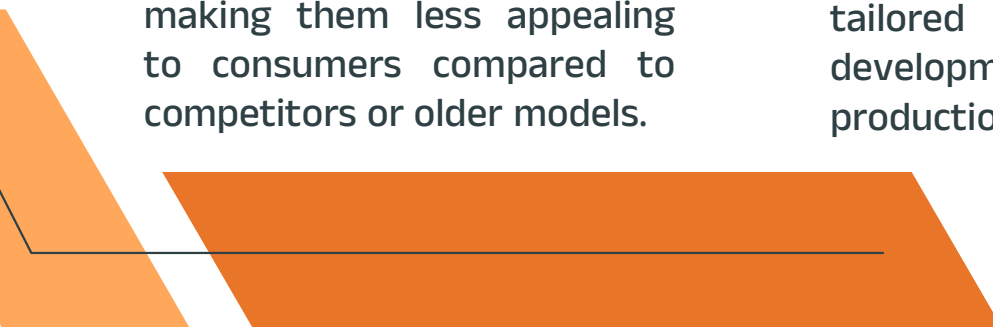
To comply with export controls, Apple limited product performance in China, making them less appealing to consumers compared to competitors or older models.

Delayed or Modified Product Launches

Complying with export regulations delays product launches in China or requires tailored versions, increasing development costs and production complexity.

Impact on R&D

Export controls restricted information flow between Apple's US and China R&D teams, hampering innovation and slowing product development.



Export Controls & Geopolitical Tensions

Challenges - Market Competitiveness

Impact on Brand Image

Perceived limitations in Apple's products due to export controls negatively affected the brand image and consumer perception in China. The trade war also negatively impacted consumer sentiment.

Competitive Disadvantage

Export controls put Apple at a disadvantage compared to domestic Chinese competitors who were not subject to the same restrictions. Chinese companies were able to offer products with more advanced features and/or lower prices.

Market Share Erosion

Apple's products became less competitive due to restricted features and higher prices, which could lead to a loss of market share in China, a crucial market for the company adding the downward pressure from domestic competitors like Huawei, Oppo, and Vivo.



Apple's Strategic Response

Geographic Diversification

Manufacturing & Sourcing Diversification

Lobbying & Diplomacy

Advocating for stable and predictable trade relations while seeking exemptions from restrictive regulations

Supplier Resilience

Risk assessments & contingency plans

R&D Investment

Doubling down on Apple Silicon, minimizing reliance on third-party tech –invested in supply chain resilience and transparency

Strategic alliances

Strategic alliances with companies in different regions to gain access to new technologies, markets, or supply chain capabilities



Outcomes & Opportunities (1)



Supply Chain Resilience

Building a more diversified and resilient supply chain that is less vulnerable to geopolitical disruptions



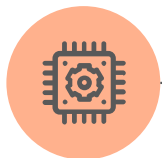
Investment in Automation & Efficiency

Focus on automation and efficiency improvements in manufacturing to offset higher labor costs



Regional Market Expansion

Exploring and investing in new markets outside of China to reduce reliance on a single region



Product Differentiation

Developing unique features or services that are not subject to export controls to differentiate Apple products in the Chinese market

Outcomes & Opportunities (2)



Strengthening Relationships with Alternative Suppliers

Building stronger relationships with suppliers in countries like Vietnam, India, and others to secure access to critical components and manufacturing capacity



Lobbying and Advocacy

Actively engaging with governments and trade organizations to advocate for policies that support free trade and reduce barriers to international business



Innovation in Alternative Technologies

Investing in research and development of alternative technologies and materials that are not subject to export controls



Enhanced IP Protection

Strengthening intellectual property protection measures to safeguard valuable technology and designs



05

Summary & Conclusion

Closing Notes

Summary & Conclusion (1)

The presentation analyzes how **Apple Inc.** coped with major supply chain disruptions:

- **COVID-19**, which triggered factory shutdowns, component shortages, and global logistics chaos –Apple responded with supplier diversification, inventory resilience, and a shift to digital services.
- **Export controls and tariff trade wars** between the U.S., E.U., and China, which restricted access to advanced technologies and raised costs –Apple faced manufacturing delays, innovation slowdowns, and market pressure in China.
- **Strategic responses** included expanding operations beyond China, investing in Apple Silicon, automation, R&D, and lobbying for favorable trade conditions.
- **Opportunities** emerged in supply chain resilience, product differentiation, and alternative markets.

Summary & Conclusion (2)

Case Study

Apple's journey through recent global disruptions **illustrates the power of adaptability, innovation, and proactive risk management.** By reengineering its supply chain, doubling down on R&D, and embracing geographic and technological diversification, **Apple transformed crisis into opportunity.** Its ability to sustain growth amid pandemics, trade wars, and geopolitical rifts underscores a new industry paradigm, **resilience is the ultimate competitive advantage.**

Apple didn't just weather disruption, it redesigned the blueprint for thriving in it!



Thank You!



Arvanitis Nikos



Gourdomichalis Konstantinos



Kormis Petros



Moschos Nikos



Theodoridis Charalampos